

# switchee

Better Lives  
With Intelligent Homes

Welcome to  
your new Switchee  
Resident App  
& Device Messaging



Switchee User Guide

# The Mobile app

The mobile app will enable you to control your Heating and/or Hot Water at a distance.

Please follow the instructions to set up your mobile app.

1. Find the Switchee App called **Switchee Resident Mobile App** in your mobile device's app store and download it.
2. Sign up in the **Switchee app**, then enter your confirmation code.
3. Sign-in using the account login credentials you have just created.
4. Follow the instructions on your mobile device to pair your **Switchee** to your mobile device.



## How to use the app?

- Press the arrow up or down to change the target temperature in your home.
- Touch this button to put your Hot Water ON or OFF.  
This is only applicable if your **Switchee** controls your Hot Water.
- This indicates if you are using your Heating or Hot Water with a profile

**Note:** To get the latest status from your Switchee, refresh the app by swiping down on the screen OR restarting the app.

# Device Messaging Feature

The **Switchee** can also be used as a communication tool with your housing association. From time to time you may receive messages or surveys to your device that can help you better communicate / provide feedback to your housing association. An example of a message can be seen in the picture below;



If your device has a message waiting for you, a white LED above the screen will flash and a message will be displayed on the screen.

To respond to messages please press OK, then follow the steps and answer the questions by touching the appropriate answer on the screen.

If the LED is flashing but no messages are displayed on your screen, please touch your screen once to wake up your **Switchee**, then press the envelope in the top right corner of your screen. This will show you any messages your **Switchee** has received.

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